

Return Policy

It is possible to return products you have purchased from Royal Eijkelkamp.

Conditions

- After consultation, products can be returned within 30 days of the day of receipt.
- Only unused products in their original state as purchased may be returned.
- Products can only be returned after a return approval is given by Royal Eijkelkamp.
- Special items cannot be returned at Royal Eijkelkamp.

Dispatch costs

Dispatch costs will not be credited, unless otherwise agreed. The transport costs for the return shipment are for your own account.

Handling costs

Handling costs amount to 10% of the invoice value with a minimum amount of € 35.

Step-by-step instructions

1. Notify us of your return via the return form on our website:
royaleijkelkamp.com/service-rentals/returns/
2. You will receive an email from Royal Eijkelkamp to confirm the receipt of your return form.
Please note: We charge restocking and handling costs for incorrectly ordered products. These costs amount to 10% of the invoice value, with a minimum of €35.
If, upon receipt of the returned item(s), it appears that one or more products do not meet the conditions, additional costs may be charged.
3. Package your product and add a print of our confirmation e-mail to the box.
Return your product(s) to:
Royal Eijkelkamp
Nijverheidsstraat 30
6987 EM Giesbeek
The Netherlands
4. If Royal Eijkelkamp determines upon receipt of your return shipment that the return satisfies the conditions, you will receive a credit invoice. If it appears on receipt that the return does not satisfy the conditions, we will contact you.